



## RETURN FORM



With our 90-day return policy, there are no special catches. All we ask is that you send the items back to us in an unused, unwashed and in a re-sellable condition. So if you are not 100% satisfied with your purchase, we will be happy to accept a return for a full refund less shipping costs. No questions asked.

Washed and used products, and items purchased on clearance, auction sites, or any other third party are not eligible for refunds, exchanges or manufacturer's warranty.



We guarantee every item we sell against material or workmanship defects for 365 days from the date of purchase. This covers product stitching, seams, elastics, and any of the product's components including buckles, hook & loop closures, and fabric. This warranty does not cover fading, staining, repelling or normal wear and tear, and is applicable only to the original purchaser of the products. Proof of purchase is required.

This warranty is void when washing instructions has not been followed.

### To return products for exchange or refund, please follow instructions below:

**Step 1:** Fill out this return form completely to facilitate processing.

**Step 2:** Pack up this return form and the item(s) securely.

**Step 3:** Ship the package using a prepaid, insured, traceable method (e.g. FedEx, UPS) to the address below. We are not responsible for returns lost or damaged in transit.

**Return Authorization #**

**BUGGYBAGG**  
**627G American Glass Way**  
**Knoxville, TN 37932**

### Please check below how you would like us to handle your request and your reason for return.

DESIRED ACTION	REASON FOR RETURN	<input type="checkbox"/> Defective product (explain below)	<input type="checkbox"/> Other (explain below)
<input type="checkbox"/> Please refund <input type="checkbox"/> Exchange/replace*	<input type="checkbox"/> Changed mind <input type="checkbox"/> Wrong product shipped		

Name \_\_\_\_\_ Address \_\_\_\_\_

Email \_\_\_\_\_

Order # \_\_\_\_\_ Phone # \_\_\_\_\_

### Please list item(s) you are returning:

Qty.	Item #	Color	Description	Price

**Please list new item(s) to exchange or replace returned items with:** *\*Only incorrectly-shipped and defective merchandise are eligible for exchange using this form:*

Qty.	Item #	Color	Description	Price

If you need assistance after reviewing the instructions above, please email [info@buggybags.com](mailto:info@buggybags.com) or call us at 888-838-7987.